

Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

Tariff & Costing-CM Section, Corporate Office,
1st Floor, Bharat Sanchar Bhawan,
H.C. Mathur Lane, Janpath, New Delhi - 110 001.
Tel. No.011-23037109/200 Fax No.011-23329125



No. 26-14/2009-R&C

Date: 10.10.2013

Circular T&C-CM No. 50/13-14

Sub: Revision of SIM replacement charges under GSM services - reg.

Kindly refer to this office order of even No. dated 14.11.2012 on the above subject under which the replacement charges of 2G (Normal SIM) and 3G (USIM) were revised. Now based on the feed back received from the field units, it has been decided by competent authority to modify the charges for replacement of defective/ lost SIM for 2G & 3G prepaid connection as under:-

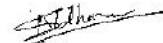
- (A) 2G (Normal SIM)- Free with condition of the compulsory Top Up /Flexi Top-Up/ Physical of Rs. 100 (Incl. of S. Tax).
- (B) 3G (USIM) - Free with condition of the compulsory Top Up /Flexi Top-Up/ Physical of Rs. 140 (Incl. of S. Tax).

2) All other terms and condition will remain same.

3. The above revision will be applicable with effect from **15.10.2013.**

4. This may be brought to the notice of all concerned for taking necessary action in this regard.

5. This circular is issued based on approval of the Competent Authority in P&P CM cell File No.3-38/2009/P&P-CM (Pt.) and ECT approval No.1296 dated 09.10.2013. Queries/clarification/feedback in respect of above tariff may be addressed to Product and Pricing-CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in.

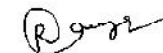

(N. S. Dharti)
AGM (T&C-CM)

To

All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary update in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
- 9) Director General P & T Audit, Delhi - 110054.
- 10) Guard file.


(Rakesh Arya)
By. Manager (T&C-CM)